



## **Terms and Conditions**

### **1. Introduction**

Welcome to LUCCI Photography. By using our website and services, you agree to comply with and be bound by the following terms and conditions. Please review these terms carefully. If you do not agree to these terms, you should not use our services. **By completing a purchase on our website, you acknowledge that you have read, understood, and agree to comply with the Terms and Conditions outlined herein.**

### **2. Services Provided**

LUCCI Photography offers high-quality photographs that are available for purchase. Once a photograph is purchased, it is printed on demand and shipped to the customer. Our services ensure that customers receive their chosen photographs printed on premium materials, providing a unique and personalized product.

### **3. User Responsibilities**

**Accurate Information:** Customers are responsible for providing accurate information for their orders, including shipping addresses and payment details.

**Product Usage:** Customers must use the photographs and products in compliance with all applicable laws and must not reproduce, distribute, or create derivative works from the photographs without prior written permission from LUCCI Photography. LUCCI Photography designs all products, and any modification or commercial use of the products without prior permission is prohibited.

#### **4. Order Process**

**Order Confirmation:** Once an order is placed, customers will receive an order confirmation via email. Please review this confirmation carefully to ensure all details are correct.

**Production Time:** Production times may vary depending on the product and order volume. Estimated production times will be provided at the time of order. **Shipping:** Shipping times vary based on the destination. LUCCI Photography is not responsible for delays caused by shipping carriers or customs.

#### **5. Pricing and Payment**

**Pricing:** All prices are listed in various currencies depending on the customer's location and are subject to change without notice. The price at the time of purchase is final. **Payment:** Payment must be made at the time of order. We accept major card providers including Visa, MasterCard, American Express, and Discover.

#### **6. Returns and Refunds**

Due to the customized nature of our products, we do not accept returns or offer refunds unless the product is defective, the order was not fulfilled correctly, or the product was damaged during transit.

**Defective or Damaged Products:** If a product is defective or damaged during transit, please contact us within 1 day of receiving the product to arrange a replacement or refund. Proof of defect or damage, such as photographs, may be required.

#### **7. Intellectual Property & Copyrights**

**Products:** Customers do not acquire any rights to the photographs other than the right to possess the physical prints purchased. All copyrights and other intellectual property rights remain with

**LUCCI Photography Designs:** All other content on our website, including text, graphics, logos, and images, is the property of LUCCI Photography and is protected by intellectual property laws.

#### **8. Limitation of Liability**

LUCCI Photography is not liable for any indirect, incidental, special, consequential, or punitive damages arising out of or in connection with the use of our services. Our liability in any circumstance is limited to the amount paid by the customer for the order in question.

#### **9. Privacy Policy**

Your use of our website and services is also governed by our Privacy Policy, which is incorporated into these terms by reference. Please review our Privacy Policy for information on how we collect, use, and protect your personal information.

## **10. Governing Law**

These terms and conditions are governed by and construed in accordance with the laws of the United Kingdom. Any disputes arising out of or related to these terms will be subject to the exclusive jurisdiction of the courts of the United Kingdom.

## **11. Changes to Terms**

LUCCI Photography reserves the right to modify these terms and conditions at any time. Any changes will be posted on our website, and continued use of our services constitutes acceptance of the updated terms.

## **12. Contact Information**

If you have any questions or concerns about these terms and conditions, please contact us at:

LUCCI Photography

Email: [al@lucciphotography.com](mailto:al@lucciphotography.com)